



Rev. 11-09-11

Dear Resident of the Village of Sister Bay:

SELECT 3 CART ROADSIDE SERVICE OVERVIEW

This 3 cart service is a very popular service. Many residents from Sturgeon Bay to Gills Rock have this roadside service. You may have seen our carts at the roadside in your travels.

We provide 3 carts; one (1) 60 gallon cart for bagged trash, one (1) 30-gallon cart for paper recyclables and one (1) 30-gallon cart for commingle (bottles and cans) recyclables. Paper and commingle recyclables should not be in plastic bags. If you do not generate 60 gallons of trash you may exchange it for the smaller 30 gallon cart at no charge.

The trash cart is emptied once per week. One of the two recycling carts is emptied once per week. The paper recycling cart and the commingle recycling cart are emptied on alternate weeks.

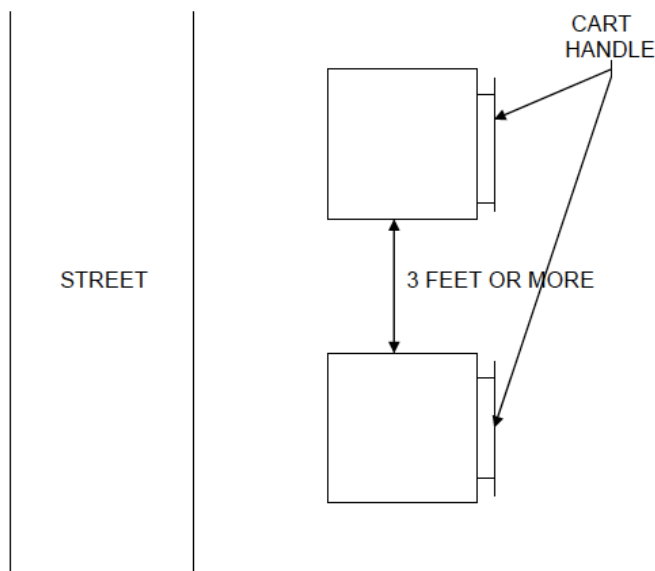
A color-coded calendar with red weeks and green weeks is provided so you know which recycling cart to place at the roadside with your trash cart. On red weeks, you place your paper cart next to the trash cart. On green weeks, you place your commingle (bottles and cans) cart next to your trash cart. The calendar is used to identify what recyclable item is picked up on any given week.

Each cart has an attached lid and wheels. The carts are durable, stable, and virtually critter proof. Most importantly to our customers, our carts are nice looking, neat and clean, easy to roll, and safe.

Your pickup day is Tuesday. Please have your carts at the roadside ready for pickup by 6 AM or earlier. Setting carts out the night before pickup is advisable. If the resident calls the Going office and asks the driver to go back to pickup a late setout, there will be an additional charge to the resident.

The carts are owned by Going Garbage & Recycling (GGRI). If any cart is damaged or lost by the resident, the resident will be responsible for paying for the container. This includes, but is not limited to, the following: fire, overweight, misuse, negligence, collision, defacing or destruction of components, paint, and labels. Periodically, residents are to permit and provide GGRI access to the carts to inspect for damage or loss, and to verify the number of carts onsite and the serial numbers. After delivery, you will be asked to identify a contact name for waste and recycling communication.

Cart Placement Instructions Going Garbage & Recycling Inc.



Due to the right side and overhead clearance needed for the “automated” truck to lift properly, we need to ask you to place your carts in a specific way and location as follows:

1. The cart(s) must be placed on a hard, level surface, near the road with the handle facing away from the street, with a perimeter of 3 feet clearance from any obstacles, such as mailboxes, retaining walls, ditches, snow banks, etc.
2. There must be a 15 foot overhead clearance, so please be sure that the cart(s) are not placed under any low hanging trees, power lines, etc
3. The cart(s) cannot be more than 6 feet back from the edge of the road or street or the arm will not be able to reach it.
4. There must be no lid fasteners of any kind on the hinged lid. Bungee cords, rocks, ropes, etc., cannot be used.
5. If there is more than 1 cart, the carts must be set side by side as indicated above with at least 3 feet between each cart.
6. The cart(s) have a maximum weight capacity indicated on the cover. Please be sure that the carts are not overfilled by weight or volume. If any item prevents the cover from not closing all the way, the container is considered overfull and will result in no pickup.
7. Any obstruction including extra material, will result in no pickup unless a prior order is placed through the Going Garbage & Recycling (GGRI) office.
8. Extra items outside of the cart(s) will not be taken with out prior authorization from you. Prior authorization must be placed through the GGRI office by noon of the preceding business day Monday thru Friday. Please contact our business office at 854-2114 to schedule extra item pickups.

Thank you for your assistance.